



STRENGTH IN SHARING

**OLD MUTUAL
SHARED SERVICES
NEWS UPDATE**

**Foreword from the
Managing Director of
Old Mutual Shared Services
(Private) Limited - Ambrose Matika**

Colleagues,

The Old Mutual Shared Services Management team has been further boosted by the recent arrival of four new senior personnel who joined the unit over the last two months. The four all come from unique backgrounds and they bring in a wealth of appropriate experience that will add impetus to the service delivery thrust of OMSS in their areas of expertise.

Meet our new colleagues.

Ambrose

September 2010

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Ketsibile Setoboli - General Manager - ICT

Who is Ketsibile?



- Ketsibile is a practical, goal-oriented visionary with a sound technical background complemented by a strong sense of business acumen.
 - His mission in the workplace is to offer superior client service - always.
 - Holds an Honours Degree in Electrical Engineering from the University of Zimbabwe and a Diploma in Business Management from the Zimbabwe Institute of Management
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- He is a member of both the Zimbabwe Institute of Management and the Institute of Electrical and Electronic Engineers UK (I.E.E.E).
 - Coming from university, Ketsibile worked for a large international IT company before joining a local building society as an IT Director while sitting on the ZIMSWITCH Board. He then worked for several local banks as the Director responsible for IT and Technology before joining Old Mutual in August 2010.
 - In his career journey, Sets, as he prefers to be called, has successfully managed complex IT projects as well as turnaround the fortunes of several problematic systems within financial systems.
 - Ketsibile is married with two sons and one daughter.
 - Enjoys playing tennis, music and going to church.

It's all
about
the
Group

Joshua Nyamuzihwa - Chief Security Officer

Who is Joshua?



- Joshua joined Old Mutual Shared Services in June 2010 as the Chief Security Officer from Car Guard Group of Companies where he was the Group Security Manager for 10 years.
- He was the pioneer in setting up the Helicopter Car Tracking Division, the first ever such company in Zimbabwe which was set up in October 2001.

- Prior to that, Joshua was with the Zimbabwe Republic Police for 5 years, where he worked in many sections including Serious Frauds, Vise Section, Vehicle Theft Squad and Homicide.
- Holds a Security and Risk Management Diploma and various other certificates. Currently studying for his Executive Diploma in Business Leadership (ZIM) and also pursuing studies for a Diploma in Forensics.
- His vision is to lift the Security standards in the whole group by 100% and catch up with the technology age by 2010 in all aspects of security so that all criminal activities can be detected and dealt with within 48 hours.
- His focus within the department is to ensure that he has the right personnel in their correct positions according to their skills and to work as a team.
- Joshua is married to Otilia and the couple has two children, Yolanda aged 9 and Joshua (jnr) aged 3.
- Hobbies include watching soccer and travelling especially with the family.

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George Chauruka - Fleet and Fuel Controller

Who is George?



- He is a professional in logistics and transport and has been in the industry for 12 years, covering Unifreight Swift Division, Colbro Transport Operations and Total Zimbabwe.
- He brings with him a wealth of experience in logistics transport management, strategy and business development.
- His vision is for the division to offer a competitive, efficient and effective transport service to the whole group by the end of year 2011. He is looking beyond developing effective transport costing models and an optimum fleet size.
- His focus is on making sure that the Group acquires user friendly vehicles that are compliant to safety standards as well as reliable and providing a full maintenance back - up to the whole fleet (both pool and allocated vehicles). He also intends to upgrade the driving standards of all drivers across the Group.
- The most challenging period in his career was in 2005 when he led a project team on harmonizing fleet and transport operations when Total Zimbabwe wholly acquired Mobil Oil Zimbabwe.
- George is the last born in a family of four boys and four girls and he is y married to Precious. The couple is blessed with twin boys Tanyaradzwa and Tawananyasha aged 2.
- He is inspired by his late father.
- Hobbies include playing and watching soccer and he enjoys outdoor life.

Priscilla Mureya - Assistant General Manager - Management Accounting

Who is Priscilla?



- Joined Old Mutual Shared Services as an Assistant General Manager - Management Accounting with effect from 1st September 2010.
- Before joining Old Mutual she was at Twenty Third Century Systems where she held the position of Group Finance Administration Manager.

- Has vast experience in the financial sector. She worked for Standard Chartered and CFX bank in previous years.
- She is a qualified Chartered Accountant and trained with KPMG.
- Holds a Bachelor of Accountancy Honours Degree from the University of Zimbabwe, Bachelor of Accounting Science Honours from the University of South Africa and a Post Graduate Diploma in Auditing.
- Loves cooking and going to church.

Should you need more information on the Shared Services Project or have questions, please contact the Communication team:

COMMUNICATION TEAM

Linna Mfarinya – Old Mutual and RM Insurance
Clementina Jonasi – CABS